Technical Help: Downloading Documents from the Web Using



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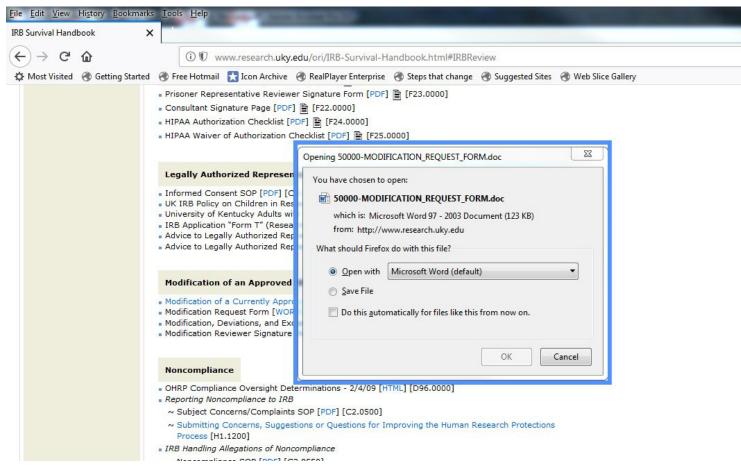
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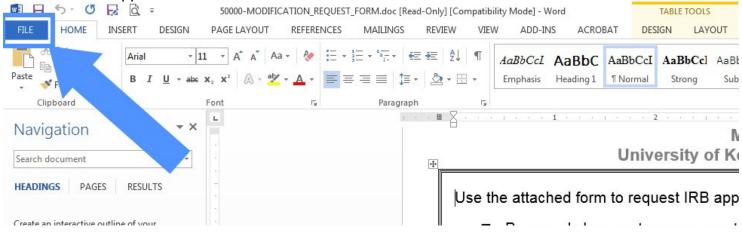
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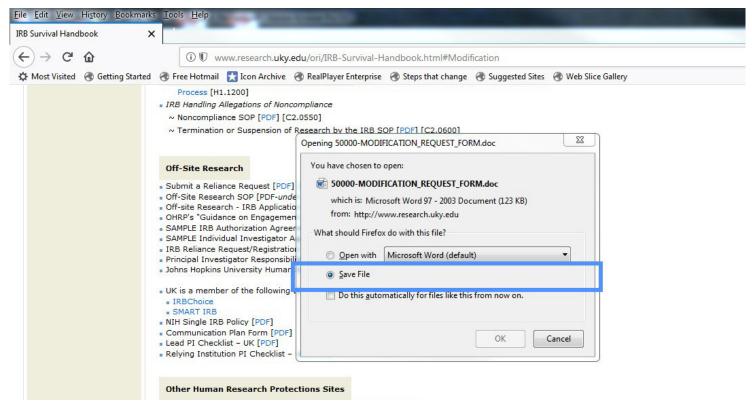
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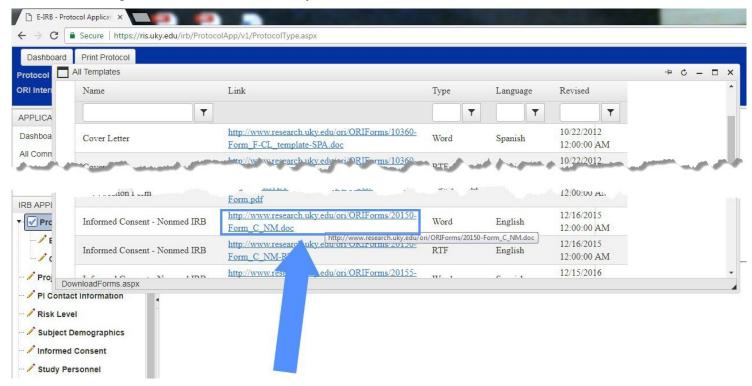
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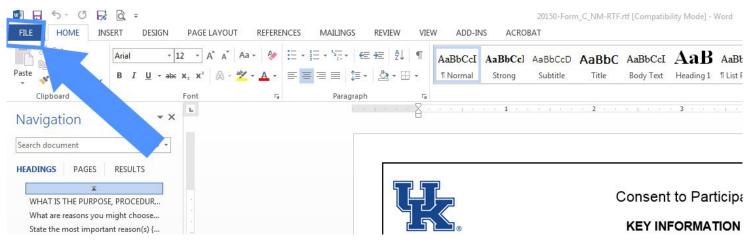
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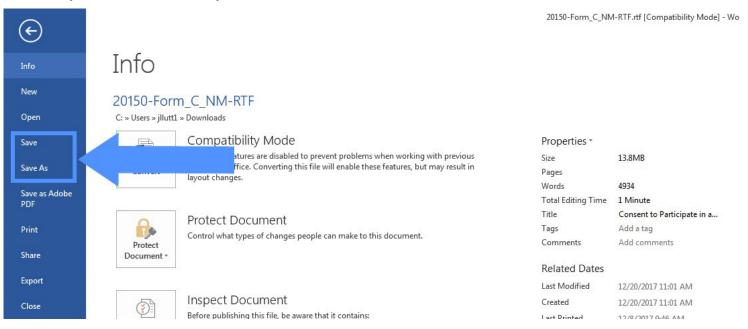
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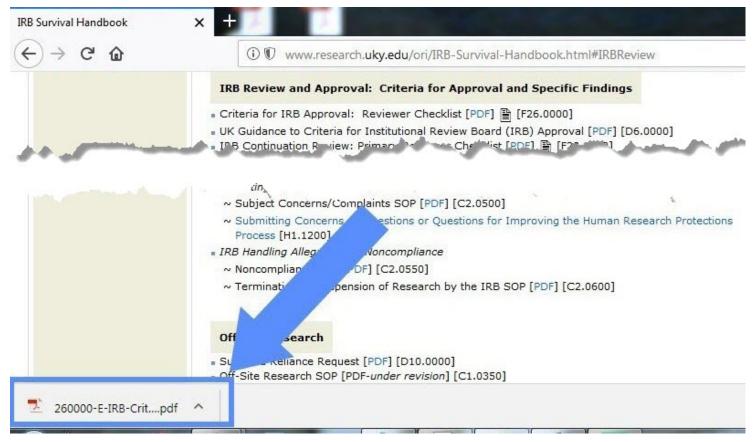


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Troubleshooting

System is slow

Possible Solution: Clear Cache

A cache is a collection of temporary Internet files that your browser stores in your computer. These files contain website data that lets your browser load websites faster when you visit them multiple times, but if these files become corrupt or if they begin to slow your computer down, you may decide to clear them.



Here is a resource on how to do this if you have Firefox as your default browser: https://www.wikihow.com/Clear-the-Cache-in-Firefox



Here is a resource on how to do this if you have Chrome as your default browser. https://www.wikihow.com/Clear-the-Cache-in-Chrome

Possible Solution: Clear cookies

Cookies save a user's browsing data (with their consent), and cache helps webpages load more quickly by remembering images, videos, and other parts of the webpage from the last visit instead of needing to rerender everything with each visit.



Here is a resource on how to do this if you have Firefox as your default browser:

https://www.howtogeek.com/678794/how-to-clear-cache-and-cookies-in-mozilla-firefox/



Here is a resource on how to do this if you have Chrome as your default browser. https://www.howtogeek.com/661729/how-to-clear-cache-and-cookies-in-chrome/

Document Download Issues

Possible Solution: Clear document downloads

Whenever you download a file from the Internet, it is saved in your operating system's downloads folder. Additionally, there is a record of it in your web browser. When a file is in the downloads folder, it can take up unnecessary storage space. It also shows the things you've downloaded, which could be a security risk or a privacy issue.



The following instructions explain how to clear your downloads folder or your download history for Firefox.

1. In the upper-right corner of the screen, select the down-arrow icon for *Display the progress of ongoing downloads*.

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Display the progress of ongoing downloads (Ctrl+J)							

RadGridExport-1.csv 2. Select Show All Downloads xa, Completed — 4.9 KB from the menu that appears. Show All Downloads 3 🕲 Library \times \rightarrow 🔆 Organize -Clear Downloads ♀ Search Downloads 3. You may delete each _Ռո item individually using > 🕒 History the Delete key, or click RadGridExport-3.csv Clear Downloads at

The following instructions explain how to clear your downloads folder or your download history for Chrome.

Bookmarks Toolbar

> 🗉 Bookmarks Menu

A Other Bookmarks

1. Click on the three vertical dots in the top right corner.

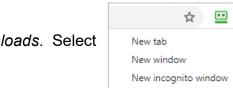
the top of the window.

downloads.

2. One of the menu choices is *downloads*. Select

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History

Downloads

Bookmarks

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RadGridExport-2.csv

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3. Click on the three vertical dots in the top right corner in blue bar.

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4. Select *Clear all*, or, select the specific download to remove by clicking the "x" by the document's listing.

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